

EXELNONSTOP

a work of continuous improvement

A photograph of industrial machinery, likely a robotic arm or assembly line, with a prominent red overlay on the right side. The word "EXEL" is superimposed in white, stylized font with a curved underline.

EXEL

exelindustrial.com

A WORK OF CONTINUOUS IMPROVEMENT

The machines may stop.
We do not.

In Exel we think that our work never ends. Once the project is finished, our supervision and assistance work begins.

With Non Stop we guarantee that continuity, going beyond an after-sales service, **adapting to the needs of each customer** and keeping the installation updated anywhere in the world.

On the one hand, it acts against any incident, but, what really adds value, is that we work so that the installation does not stop, performing periodic checks, having **permanent digital supervision** and proposing the improvements that keeps everything always in perfect condition and at the forefront of technology.

There is a preventive and predictive work that prevents failures from happening, in addition to the corrective work that makes us especially effective in terms of speed, supply and quality of service.



Because Non Stop is more than an insurance, it is **backed by a highly qualified technical team** with more than 30 years of experience.

A WORK OF CONTINUOUS IMPROVEMENT

It is not about keeping. **It is about improving.**

In Exel we have been suppliers of electrical / electronic / automation services and industrial solutions for over 30 years.

All this helps us to have a global vision of the industry and to contribute with our experience in development of R&D&i applied to each sector, but also to the world of the company. And we know, and any company knows, that you always have to keep up. The good things we do, we have to do better.

And that's why Non Stop and its different modalities are born, to be a partner of our customers, one more part, worried about something as important as the **reliability** and **optimization** of their industrial processes.

Being always updated is the basis so that the company can run, day by day, with complete peace of mind.



Official partner since 2005.



Electrical services



Electronic services



Automation



Industrial solutions

A WORK OF CONTINUOUS IMPROVEMENT

Why Exel **Exel Non Stop**?

With **Exel Non Stop Advanced** and **Digital** we can adapt to any situation, since the coverages are flexible, creating an almost customized assistance program.



Periodically, one of our experts supervises the installation, proposing improvements if necessary. **In addition, we respond to any incident in 24-72 hours.**



Digitization allows us to go one step further and have better control of everything. We can analyze the operation of the installation, compare its performance with similar ones, anticipate possible failures constantly. **And in addition, it can include all the advantages of Advanced Non Stop.**

DENOMINATION	STANDARD	MEDIUM	PLUS
Short description	Periodic maintenance	Periodic maint. + kits	Periodic maint. + kits + 24H
Monthly price ¹	Check price	Check price	Check price
Inspection and adjustment of equipment.	●	●	●
Report of measured values, operation and operation status and recommendations.	●	●	●
Team of expert service engineers in drives and digitization, PLCs and robotics, to meet your needs, technical queries and breakdowns.	●	●	●
Free telephone assistance to deal with breakdowns, technical queries or start-up doubts.	●	●	●
List of recommended spare parts..	●	●	●
Maintenance plan recommended by manufacturer.	●	●	●
Assistance ² in plant in a maximum of 48 - 72 hours.	●	●	●
Remote ³ assistance ² in a maximum of 48 - 72 hours.	●	●	●
Remote ³ assistance ² AR (augmented reality) in a maximum of 48 - 72 hours.	●	●	●
Manufacturer recommended maintenance kits (includes WT).	●	●	●
10% discount on the hourly price.	●	●	●
24 hour contract. From the first available hour at the plant during the week (8 hours / 5 days) to a maximum response of X hours at the plant (24 hours / 7 days).	●	●	●
Hourly bonus (reduced price of specialist).	●	●	●

1. Contact our commercial department to receive advise and quote you the best budget.

2. Provided technician availability.

3. Does not include equipment or installation for remote connection. Request your budget.

DENOMINATION	STANDARD	MEDIUM	PLUS
Short description	Display & alarms	Proactive	Predictive
Monthly price ¹	Ask our price	Ask our price	Ask our price
Continuous data collection.	●	●	●
Information of alarms generated by the equipment.	●	●	●
Annual report.	●	●	●
Team of expert service and automation engineers in digitization of drives, PLCs, robotics, etc.	●	●	●
Alarm generation with programmed algorithms.	●	●	●
Comparison of trends according to selected variables.	●	●	●
24 hour digital control.	●	●	●
Monthly report generation.	●	●	●
AI control (Artificial Intelligence).	●	●	●
Process improvement.	●	●	●
Installation and equipment for remote connection included (except internet access point).	●	●	●

1. Contact our commercial department to receive advise and quote you the best budget.



Annual report



24H digital control



AI control

○ A WORK OF CONTINUOUS IMPROVEMENT

A failure is to let your installation stop,
trying to save maintenance costs.

A success is to have **EXELNONSTOP**



A WORK OF CONTINUOUS IMPROVEMENT

There is much more we can tell you about the benefits of having Exel Non Stop. **Contact us** for an appointment and to know all our advantages.

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Our technical assistance service
is available
24 hours a day / 7 days a week





exelindustrial.com

